



Community Hosting Program Homeowner FAQ

2018 FEI WORLD EQUESTRIAN GAMES . . . It's an event, a memory in the making, placing Mill Spring, NC on the international map! The FEI World Equestrian Games will take place September 11 – 23, 2018 and will require the service of 3,500 volunteers from around the world, to be successful. Volunteering for the 2018 WEG is a unique opportunity and we want to assist VOLUNTEERS in finding FREE housing that helps make the volunteer experience affordable and fun.

From private homes, church fellowship halls, and summer camps, to a variety of other settings, we will place volunteers with host family arrangements.

We are asking members of our community to consider hosting a volunteer in their home, free of charge. Volunteers will be arriving in April for WEG Test Events and again in September for the 2018 FEI WEG.

When should I submit my application?

Please submit your application as soon as possible. 2018 FEI WEG Community Hosting Office receives inquiries every day.

What about maid service?

Maid service is not a requirement.

Do I need to buy all new bath and bed linens?

Your linens should be in very good condition, not worn or frayed, but you do not have to purchase all new linen.

Does listing with 2018 FEI WEG Community Hosting Office guarantee that my home will be used?

Listing your home does not guarantee a hosting agreement. We work hard to place as many volunteers in homes as possible and 2018 FEI WEG Community Hosting Office works with a large variety of publicists in several communities providing optimum visibility for your property.

How will I be notified that my home has been selected?

Before we finalize a volunteer hosting agreement, we provide the homeowner with all of the details provided by the volunteer. Once both parties agree, a formal hosting agreement is issued. You will be notified via email of the agreement.



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What about cooking? What if I don't want cooking in my home?

You have the ability to list this request in the application process. Volunteers will be matched based on your requests.

What if my home is damaged?

All volunteers sign an agreement that states: Volunteer agrees that a volunteer is liable to the homeowner for all losses and damages to the rental property and/or its contents during the term of the community hosting agreement. This does not include normal wear and tear. 2018 FEI WEG Community Hosting Office will help with communication to get the problem resolved, but we cannot be held accountable as we are not a party to the community hosting agreement between the volunteer and the homeowner.

Can the volunteers smoke in my home?

All community hosting arrangements are "No Smoking" unless otherwise stated in writing. A smoking area and butt receptacle is recommended outside the home.

Is this community hosting arrangement only for a full week?

No. We work around your schedule. You list your availability.

How will I get keys to my volunteer(s)?

It is the homeowner's responsibility to notify them about keys and how to access the home prior to the volunteer's arrival.

Can I call 2018 FEI WEG Community Hosting Office for updates and for answers to my questions?

Yes! We invite you to contact us as often as you like. Please contact The WEG Volunteer Management Program at volunteerhousing@tryon.com or call Kathryn McMahon at 828.863.1179